

# WorkForce Enterprise AM-C550



With a compact design, low power consumption<sup>1</sup>, fast FPOT<sup>2</sup> (5.7 secs) and 55ppm, this A4 MFP is a great way to increase your productivity.

The WorkForce Enterprise AM-C550 combines compact design, low power consumption<sup>1</sup>, reduced intervention<sup>3</sup> and fast First Page Out Time (FPOT)<sup>2</sup> of 5.7 seconds. Epson's most capable A4 device by far, the AM-C550 offers high-quality and reliable printing with an improved 10.1" touch screen. It seamlessly integrates with the AM-C A3 series and is compatible with a wide range of Epson and 3rd Party solutions.

## Compact design

The new 'C' shape paper path makes the AM-C550 a more compact A4 device. Despite the slim design, it boasts a high paper capacity (max.2,1000 pages), a fast FPOT - and high print and scan speeds.

## Ultra efficient energy consumption

Save up to 70%<sup>4</sup> on energy while printing with the Epson AM-C550.

## Efficient performance

The AM-C550 makes any job easy and efficient. They feature a simple paper path and non-contact printing, which allows printing on a wide range of media including recycled paper and envelopes.

## Added choice

The large (10.1") Smartphone-like User Interface allows for seamless setup and use, along with mobile printing and scanning.

## AM-C ecosystem

Achieve a seamless user experience, thanks to the shared user interface, solutions, and Line Inkjet productivity across the AM-C A4 and A3 range. In addition, the new 'C' shape paper path design enables compact design, a single access point to clear all paper jams and convenient consumable front loading.

## High performance, flexible solutions

Software such as Epson Print Admin (EPA) and EPA Serverless, aid your print security requirements, as well as scan workflows with Document Capture. Compatibility with embedded Solutions such as OCR and easy remote diagnosis with Epson Remote Services all boost additional functionality to the device. Vertical market needs are addressed through compatibility with 3rd party solutions thanks to Epson Open Platform.

## DATASHEET / BROCHURE



## KEY FEATURES

- **Small footprint**  
C' shaped paper path makes this a more compact A4 device, amongst the smallest footprint in its class
- **Low energy consumption**  
(TEC) Number 0.21 [kWh]. 4
- **High performance**  
Simple paper path allows printing on a wide range of media, delivering reliable and high-speed printing and scanning
- **Enablement with Solutions**  
Compatible with a wide range of Epson and 3rd Party solutions
- **Print speeds up to 55ppm**  
Benefit from 55ppm effortless printing, designed for the fast-paced work environment

## PRODUCT SPECIFICATIONS

### TECHNOLOGY

Printing Method	PrecisionCore™ Micro TFP printhead
Nozzle Configuration	5.784 Nozzles Black, 5.784 Nozzles per Color
Minimum Droplet Size	3,8 pl
Ink Technology	DURABrite™ Pro
Category	Office Desktop, Office Workgroup
All-in-One Functions	Print, Scan, Copy

### PRINT

Number of colours	4 colour
First Page Out	Monochrome5,7 Seconds, Colour5,7 Seconds, According to IEEE/ISO 17629
Printing Speed ISO/IEC 24734	55 pages/minMonochrome, 55 pages/minColour
Duplex Printing Speed ISO/IEC 24734	55 A4 Pages/minMonochrome, 55 A4 Pages/minColour
Printing Resolution	600 x 1.200 DPI
Printing Resolution - Maximum Quality	600 x 2.400 DPI
Printing Volume	384.000 pages per month The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities.
Recommended Duty Cycle	30.000 pages per month
Colours	Black [Pigment], Cyan [Pigment], Yellow [Pigment], Magenta [Pigment]
Print from	PC, MAC, USB, Mobile Device (Wireless)

### SCAN

Double-sided scanning	Yes
Single-sided scan speed (A4 black)	50 ipm with ADF scan
Doubled-sided scan speed (A4 black)	100 ipm with ADF scan
Single-sided scan speed (A4 colour)	50 ipm with ADF scan
Doubled-sided scan speed (A4 colour)	100 ipm with ADF scan
Scanning Speed	50 ipm ( Colour, Single-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 50 ipm ( Monochrome, Single-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 100 ipm ( Colour, Double-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 100 ipm ( Monochrome, Double-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991;
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)
Optical Resolution (ADF)	600 DPI x 600 DPI (Horizontal x Vertical)
Advanced document integration	Scan to Email, Scan to FTP, Scan to Network folders, Computer (Epson Document Capture Pro), USB Memory Device / Card
Maximum scan size	216 mm x 356 mm
Output formats	BMP, JPEG, TIFF, multi-TIFF, PDF, PNG
Scanner type	Contact image sensor (CIS)
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)

### COPY

Copy Speed	Up to55 ipm Black, Up to55 ipm Colour *Simplex ADF 600 x 600 dpi (ISO/ IEC 24735)
Copy resolution (dpi)	600 x 600
Reduction / Enlargement	25 % - 400 %
Maximum number of copies	9.999
Maximum Copy Size	A4

### CONNECTIVITY

Network Printing Protocols	IPP, LDP, Port 9100, WSD
Network Management Protocols	SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTp, SLP, WSD, LLTD, Ping
Network Protocol	HTTPS, IPv4, IPv6, SNMP
Network Scanning Protocols	WSD-Scan
Interfaces	USB 3.0, Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), Wireless LAN IEEE 802.11b/g/n (optional), Wi-Fi Direct (optional)
WLAN Security	WEP 64 Bit, WEP 128 Bit, WPA2 Enterprise, WPA2 PSK (AES), WPA3-SAE(AES)
Network Protocol	TCP/IPv4, TCP/IPv6

## WorkForceEnterprise AM-C550

### WHAT'S IN THE BOX

- Initialization Ink Supply Units
- Warranty Documents

## PRODUCT SPECIFICATIONS

## WorkForce Enterprise AM-C550

### PAPER / MEDIA HANDLING

Paper Formats	A4 (21.0x29.7 cm), A5 (14.8x21.0 cm), Letter, LGL
Automatic Document Feed	100 pages
Compatible Paper Weight	52 - 250g/m <sup>2</sup>
Duplex	Yes
Standard Paper input	600 SheetsStandard, 100 SheetsMP tray, 500 Sheetspaper tray
Output Tray Capacity	300 Sheets
Paper Tray Capacity	600 SheetsStandard, 2.100 SheetsMaximum
Standard paper tray(s)	500-Sheet paper tray
Optional paper tray(s)	500-Sheet paper tray, 2 x 500-Sheet paper tray
Maximum paper input	2.100

### PAPER FEED C1

Paper Input Name	C1
Compatible paper weight	52g/m <sup>2</sup> - 160g/m <sup>2</sup>
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm

### PAPER FEED MPT

Paper Input Name	MPT
Paper Capacity 1	100 Sheets of Plain Paper, 80gsm

### PAPER FEED C2

Paper Input Name	C2
Compatible paper weight	52g/m <sup>2</sup> - 250g/m <sup>2</sup>
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm

### PAPER FEED C2-C4

Paper Input Name	C2-C4
Compatible paper weight	52g/m <sup>2</sup> - 250g/m <sup>2</sup>
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	500 Sheets of Plain Paper, 80gsm

### GENERAL

Energy Use	86 Watt(standalone copying, ISO/IEC 24712 pattern), 0,9 Watt(sleep mode), 39 Watt(Ready), 0,1 Watt(Power off), TEC0,21 kWh/week
Supply Voltage	AC 100 V - 240 V, 50 Hz - 60 Hz
Product dimensions	465 x 517 x 570 mm (Width x Depth x Height)
Product weight	56,3 kg
Compatible Operating Systems	Mac OS 10.9.x, Mac OS 11. x, Mac OS 12. x, Mac OS X 10.11.x, Mac OS X 10.12.x, Mac OS X 10.13.x, Windows 10 (32/64 bit), Windows 11, Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019, Windows Server 2022
Included Software	Document Capture Pro
Sound Power	Operation:6,6 B (A)
Mobile and Cloud printing services	Apple AirPrint, Mopria, Epson Smart Panel App, Epson Connect (Email Print, Scan-to-Cloud)
Power supply	240V
Optional extras	Paper Tray(s)

### ADDITIONAL FEATURES

Features	Touchscreen, Direct Print, Direct print from USB
Panel	Type: Color, Touchscreen, Diagonal:27,7 cm
Media Handling	ADF 2-sided copy (A4, plain paper), ADF 2-sided scan (A4, plain paper), Automatic duplex

### OTHER FEATURES

Emulations	PCL3, PCL5c, PCL6, ESC/P-R, ESC/Page
Optional Software & Solutions	Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless
Security	WPA2, WPA3

SUPPLIES

● WorkForce Enterprise AM-C550 Black Ink	C13T08Q140	31.500 pages
● WorkForce Enterprise AM-C550 Cyan Ink	C13T08Q240	28.000 pages
● WorkForce Enterprise AM-C550 Magenta Ink	C13T08Q340	28.000 pages
● WorkForce Enterprise AM-C550 Yellow Ink	C13T08Q440	28.000 pages

OPTIONAL ACCESSORIES

- Authentication Device Table-P1  
C12C937381
- Expansion Board-P1 (OCR unit)  
C12C936801
- Maintenance Box for AM-C400/550  
C12C937201
- Super G3/G3 Fax Board  
C12C934491

LOGISTICS INFORMATION

SKU	C11CJ92402SA
EAN code	8715946736358
Country of Origin	Indonesia

WorkForce Enterprise AM-C550

INK YIELD DATA



●	31.500 pages*
● ● ●	28.000 pages*

\* Approx. page yield based on ISO/IEC 24711/24712 or ISO/IEC 29102/29103. Actual yield will vary depending on images printed and usage conditions. For more information visit <http://www.epson.eu/pageyield>

- 1. Please visit [www.epson-middleeast.com/en\\_ME/heat-free-technology](http://www.epson-middleeast.com/en_ME/heat-free-technology)
- 2. Time between the receiving print data, to the complete exit of the first page According to IEEE/ISO 17629
- 3. This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary.
- 4. Standalone Copying (ISO/IEC 24712 Pattern)

